

Quality Policy

Within the scope of entrepreneurial diligence concerning quality assurance for our products, we hereby define our quality policy.

The QM system provides a description of the requirements defined by us. Application of the QM system ensures that all activities with influence on corporate performance are planned, controlled and monitored and that contractually agreed requirements are complied with.

By means of this declaration, the management obliges all employees and suppliers to carry out their activities as described in this QM system to make sure that the quality of all services provided by our enterprise are in line with the internal and external requirements.

Performance and effectiveness of the QM system is verified by the management by means of assessment of results, internal audits and performance evaluation.

We provide all means necessary for fulfillment of the quality goals and implementation of the quality policy.

We are committed to the continuous improvement and advancement of the QM system.

In this sense, quality is an important criterion for our daily business and represents a reliable bond with our customers.

For us, acting with quality awareness also means to handle valuable resources efficiently and carefully. All employees have the obligation and right to work towards eliminating circumstances which limit the company performance results.

The continuous improvement of the enterprise is therefore also the prerequisite for an effective reduction of our costs in the medium and long term and an important contribution to protection of the environment.

A failure-free organization and cutting-edge quality management methods form the necessary framework. All employees have the duty to apply the valid regulations in their field of responsibility, to constantly monitor their effectiveness and adapt them to the latest knowledge and needs. This understanding and awareness of quality and the attitude of all employees towards quality are the prerequisite for the satisfaction of our customers and thus for the long-term success of our enterprise.

Principles of quality management

We observe the principles of quality management

- Customer orientation
- Leadership
- Involvement of people
- Process-oriented approach
- Improvement
- Fact-based decision making
- Relationship management

Frankenthal, 01.03.2018